F584 – Clean, Comfortable, & Homelike Environment

Overview

F584 requires that the nursing home provides a clean, comfortable and homelike environment to the extent possible. This includes, but is not limited to, the following:

- Allowing the resident to use their personal belongings
- Reasonable care and protection for the resident's personal items.
- Housekeeping and maintenance services
- Clean bed linens
- Private closet space
- Adequate and comfortable lighting
- Comfortable and safe temperatures (those certified after October 1, 1990, includes room temperatures between 71-81 degrees Fahrenheit)
- Comfortable sound levels

Monitoring Guidance

A1 – During observations, ensure that residents are allowed to bring in and use their personal belongings to the extent possible. Enter the number of residents that don't have personal items in their room and there is no documentation in the resident's record as to why.

A3 – Review grievance logs and resident council minutes for reports of resident's missing personal items. Enter the number of residents that their grievances weren't resolved or documentation noted of steps the nursing home took to resolve the issue.

A5 – Enter the number of resident rooms that were not clean. Examples may include debris on the floor, cobwebs, dust, odors, dirty toilets, etc.

A7 – Enter the number of resident rooms that have items in disrepair. Examples may include missing baseboards, marred or gouged walls, doors, and/or door frames, jagged edges on equipment, missing flooring, etc.

A9 – Enter the number of residents with bed linens that have discolorations, stains, or resident reports that bed linens haven't been changed.

A11 – Enter the number of resident rooms without closet space for personal items.

A13 – Enter the number of observations when resident's rooms lacked adequate and comfortable lighting or during grievance/resident council review residents expressed concerns about lighting.

A15 – Enter the number of resident rooms that the temperature is less than 71 or greater than 81 degrees Fahrenheit.

A17 – Enter the number of observations when staff are heard paging over loud speakers, there are audible alarms sounding, or other loud noises that may disturb residents.