

F580 – Notification of Changes

Overview

The resident's attending physician must be notified timely about changes in their condition that would require alternate treatment and any accidents/incidents, especially if there are injuries. Additionally, the resident and/or their representative must be notified of changes.

During this quality assurance project, the best option is to pick a number or percentage of resident records to review for the following.

Monitoring Guidance

A1 – Was the physician and resident (and/or representative) notified in a timely manner of accidents involving the resident which results in injury and has the potential need for physician intervention. Examples include but are not limited to:

- Falls
- Elopements
- Abuse
- Skin Tears and/or bruises

A3 – Was the physician and resident (and/or representative) notified in a timely manner of a significant change in the resident's physical, mental, or psychosocial status which may include but is not limited to:

- Changes in vital signs (blood pressure, heart rate, respirations, oxygen saturation, weight, pain level)
- Altered level of consciousness
- Signs of infection
- Depression or change in behaviors

A5 – Was the physician and resident (and/or representative) notified in a timely manner of a need to alter treatment significantly which includes:

- A need to discontinue an existing form of treatment due to adverse consequences or
- Commence a new form of treatment.

A7 – Was the physician and resident (and/or representative) notified in a timely manner of a decision to discharge the resident pending an appeal?

A9 – Was the physician provided documentation supporting the decision to discharge including:

- The basis for the transfer.
- The specific need that cannot be met, the attempts to meet the resident needs, and the service available at the receiving facility that will meet this need.
- This documentation must be made by the resident's physician.

A11 – Was the resident and the representative told before hand of a change in the room or the roommate assigned to them?

A13 – Was the resident's representatives contact information periodically updated included cellular (or other) telephone, mailing, and email address?

***See also F559** – Choose/Be Notified of Room/Roommate Change.